



RE-OPENING PHASE 3

Thank you all for your support during this time. We have loved seeing those of you who have been back in the salon and we greatly miss those who are holding off. Our top priority remains to not only make you look great but to keep you and our staff as safe as possible when coming in for your service.

As the seasons change and we continue to move forward, the governor of CT has adjusted some of our restrictions for Phase 3.

What's New for Phase 3:

- Capacity has increased from 50% up to 75% in salon. We will now have select stylists double booking on select days as long as adequate spacing or dividers are available. What this means for you... more availability for appointments should open up without as long of a wait. Rest assured, we have taken measures to ensure dividers are available when working less than 6 ft apart.
- Spa facials and lip waxing services are back! You will be asked to fill out a waiver for these services when you arrive. If you have traveled to a state that requires you to get a covid test upon return, you will be asked to schedule your appointment 2 weeks after returning even with a negative covid result. We have added a few new seasonal spa treatments as well, please check our website for additional information.

Guidelines Still in Place:

- **Face masks are required for all clients while in salon.**
- **CALL OR TEXT US TO CHECK IN (860) 354.4806.** There is no wait room inside at this time. Please be prepared to wait in your car or at our outside patio tables until your stylist's previous guest has left. We will call or text back when the stylist station and tools have been disinfected and are ready for your service.
- No food or beverage is permitted on salon floor. We will not be serving beverages and ask that you do not bring any with you as face masks must remain on at all times.
- Brrr... It's getting cold, what do I do with my coat? We will have limited availability on our coat racks to space out jackets so they aren't touching. Individual use bags or disinfected bins will be available at your station if you would prefer to keep your coat near you. If you have a large jacket, the front desk can hang your coat on a rack that is spaced out by plastic garment covers.

please, continue



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- We ask that you do not bring any additional guests to your service. If you like to book with a friend or family member, they will be asked to wait in the car or outside until the stylist is ready for them. *If you are accompanying a minor for their service, please give us advanced notice so we may make the proper arrangements.
- Services will be by appointment only.
- Blow-drying was added back into our salon during Phase 2. You still have the option to forego the blowdry and choose a complimentary masque or color lock service instead, to cut down on your time in salon.
- Cash or check are preferred for gratuities. If you would like to leave your stylist a gratuity with cash, we ask that you hand it directly to them. You do have the option to add gratuity to you card during this phase if you prefer.
- Please do not come in if you are ill, we would be happy to reschedule your appointment for another time.
- We ask that those traveling out of state within the last 14 days (especially to high risk states) follow CT recommended guidelines to quarantine for 14 days or provide a negative covid result and do not book an appointment until the guideline is met.
- Curbside pick-up for products is still available.

What you can expect from us:

- Our top priority is to make this environment as safe as possible for our clients and staff.
- You can expect to see staff cleaning frequently touched surfaces more often, including doorknobs, phones, banisters, restrooms and chairs throughout the facility as well as the tools we use to perform services.
- Our staff will have their temperature taken prior to their shift and will not be permitted to come in if they have any COVID-19 symptoms.
- Cleaned and sanitized capes will be ready for individual use and will be taken away immediately in closed containers after service completion.
- Stylists will be wearing masks and face shield or goggles and will thoroughly disinfect their tools and stations prior to every service.
- Stylists will be working 6 ft apart or with dividers in between stations and will disinfect shampoo bowls after each use. If a station or shampoo bowl needs to be used that is not 6 ft apart, a divider will be placed in between the stations.
- A partition will be up at the front desk and hand sanitizers will be available throughout the salon.